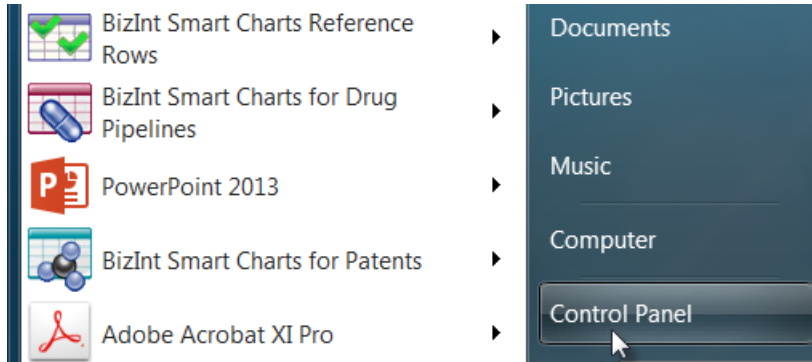


## Uninstalling BizInt Smart Charts Software

These directions cover uninstalling BizInt Smart Charts software on Windows 7 and Windows XP. Screenshots shown here are from Windows 7, but the steps are essentially the same for Windows XP.

Thank you for using BizInt Smart Charts and we hope you'll be installing the software again soon!

Go to the Start menu and select Control Panel on the right-hand side:



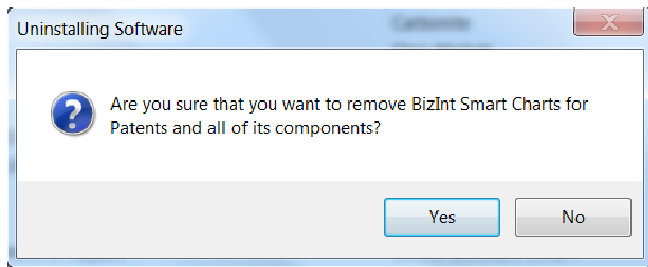
Select Uninstall a program. (In Windows XP, choose Add or Remove Programs):



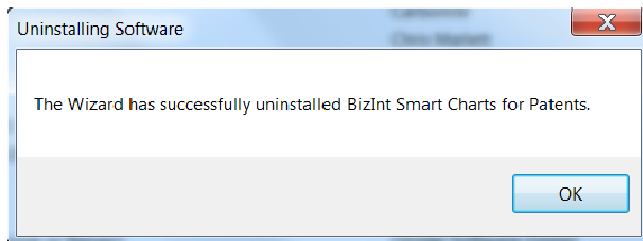
Click on the entry for BizInt Smart Charts for Drug Pipelines or BizInt Smart Charts for Patents and then click the Uninstall button. (In Windows XP, click the Remove button.) You will need to repeat for all BizInt Solutions software you need to uninstall:



You will be prompted to confirm the uninstall:



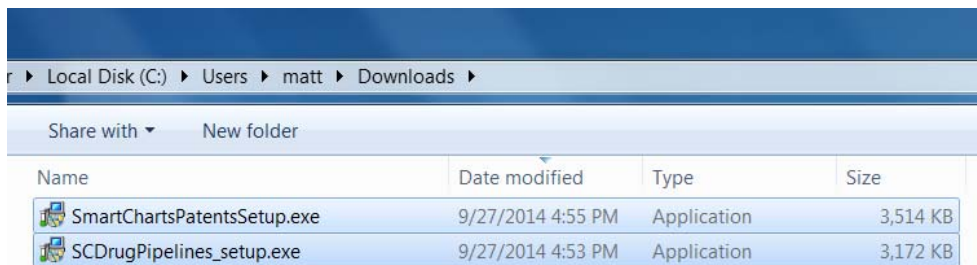
When the uninstaller completes you'll see a confirmation message:



Delete the installer

If you no longer have a license to a product, you must also delete any copies of the setup files.

Browse to the directory where they are stored, Downloads is the default, shown here:



Select the BizInt Smart Charts setup files and delete them.